



Our POLICY

Quality Safety Environment And Corporate Social Responsibility

Luxcontrol provides inspection and control, certification, testing, laboratory analysis, consultancy and training services for the quality and safety of people, installations, products and the environment.

Our customers and all our stakeholders have justified expectations as to the professionalism and impartiality of our stakeholders, the quality of our services, their compliance with their own requirements and with legal requirements, and their added value for the communities in which we live and work.

To meet the challenges arising from the interaction between man, technology and the environment, we are committed to integrating a sustainable development approach into all our activities, our behaviour and our strategic decisions, while protecting the health and safety of people and the environment.

Our commitments

- ▼ improve the safety and environment of people and the conformity of installations through our assignments, with complete independence and objectivity
- ▼ carry out our services with the aim of ensuring the satisfaction of our principals, customers, staff and all parties interested in our services
- ▼ comply with standards, regulations and the requirements of the competent authorities
- ▼ maintain the excellence of our services and the timely completion of work
- ▼ ensure the absolute confidentiality of information received from our customers, guarantee the highest availability of our IT tools and guard against the dangers associated with information security
- ▼ constantly develop the skills of our staff to ensure they remain at the highest technical level
- ▼ pursue a responsible purchasing policy, favouring short supply chains and encouraging our suppliers and partners to commit to ethical, social and environmental practices
- ▼ ensuring a safe and healthy working environment, focused on well-being, for our employees and other stakeholders on our site
- ▼ minimising our impact on the environment by preventing pollution, reducing consumption and recycling waste as efficiently as possible

The involvement and responsible behaviour of management and every employee, together with the efficiency of our certified and accredited organisation, enable us to continuously improve our technical, safety and environmental performance.

Our means

- ▼ an evolving and flexible organisation, constantly adapting to internal and external challenges
- ▼ ongoing communication and careful listening to all our employees and other stakeholders, who are encouraged to report situations that create hazard to people and the environment and to share their ideas for improvement
- ▼ ongoing staff training and qualifications
- ▼ exchange of experience, continuous optimisation of processes and documentation, to remain at the cutting edge of our techniques and ensure the consistency of our activities
- ▼ appropriate equipment and materials
- ▼ responsiveness to non conformities and complaints
- ▼ analysis of indicators, audit findings, risks and opportunities detected in our activities and improvement of the results of our QHSE-RSE management system

Esch/Alzette, 10 november 2023